

Important information

For the safety of our team and visitors here our new guidelines of operation

- Online Bookings only due to government restrictions on capacity.
- Visitors must book online and provide a name and contact phone number for every person who is visiting including children U4 this also includes membership holders.
- Group limits a maximum of 10.
- Drivers license must be presented at ticketing to confirm residential address. Residents from restricted areas will be turned away.
- We will allow walk ins if our capacity has not been reached however please pre book to avoid disappointment.
- Visitors to socially distance themselves 1.5m from other visitors and Kryal Team Members
- Please follow our directional stickers around the park and adhere to limits in F&B outlets and retail shops.
- Food and Beverage is take-away only.
- Practise good hygiene by using sanitiser and washing your hands regularly. Stations are available throughout the park.
- Cashless payment via contactless bank card only.
- Due to government restrictions these indoor areas cannot open
 - Wizard Tower
 - Knights Tower
 - Torture Museum
 - Story of Kryal Room

Only Retail and F&B outlets can operate in the current restrictions

- Please visit us another time if
 - - Have returned from overseas in the last 14 days
 - - Have been in contact with someone confirmed to have Covid-19
 - - Are experiencing any of the following symptoms: fever, chills or sweats, cough, sore throat, shortness of breath, runny nose, loss of sense of smell
 - Are currently required to be in self-isolation or quarantine

Kryal Castle reserves the right to refuse entry to any patrons presenting with symptoms on the day. Tickets will be transferred to a new date

Please be patient and kind there maybe additional waits due to these new restrictions. Please adhere to these guidelines for the safety of all our visitors and team.